



THE MOBILE-FIRST, WHITELABEL UC PLATFORM FOR SERVICE PROVIDERS



Enreach UP is the platform that enables service providers to deliver converged contact solutions to their business users, independent of the device they are using or the network they are connected to.

Our platform is a mobile-first, multi-tenant offering that empowers service providers, fixed and mobile operators, MVNOs and MVNEs to differentiate with customised services with their own brands.

The Enreach UP modern architecture enables rapid up-scaling of service and supports process automation whilst providing a protected environment for the launch of new features or the coupling of additional channels to the offering.

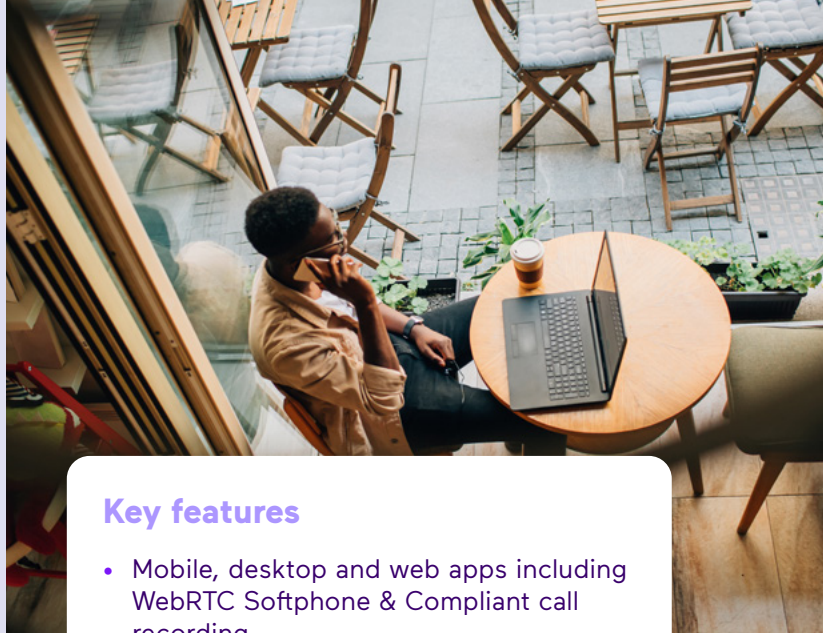
Enreach UP is the basis to offer not only a feature rich UCaaS service, but also the foundation to add an array of converged modules, including FMC, CCaaS, productivity and connectivity offerings.

contact that works wonders



ENREACH UP IN A NUTSHELL

- Updated architecture to deliver a long term converged contact solution (including UCaaS, CCaaS, mobile and connectivity)
- Multi-tenant and multi-brand support
- In-built native FMC
- Integration options for pre-existing mobile infrastructures (MSC and HLR)
- Automated provisioning through a documented API
- Integration with a wide range of device terminals
- Integration with 3rd party software packages
- Deployment flexibility: carrier's datacenter (physical server, virtualized and native cloud) or at one of Enreach's datacenter (in a PaaS or SaaS mode)



Key features

- Mobile, desktop and web apps including WebRTC Softphone & Compliant call recording
- Video collaboration with deep presence capabilities
- Instant and group Unified Messaging
- PBX features with a flexible embedded contact centre
- Rich IVRs
- 3rd party CRM and software integrations
- IP Device provisioning management

ENREACH UP KEY BENEFITS

More value for users

- Fast innovation supporting the ever-evolving workplace
- Broad portfolio of features, services and device interoperability with a constantly evolving roadmap
- Seamless integration between Cloud PBX, video collaboration and other channels

More value for operations

- Continuous, automated delivery process
- High-service availability architecture
- Easy to scale and maintain

WE ARE ENREACH

We are the European leader in converged contact solutions, leveraging the expertise of all the companies in our group. We have 20+ years of experience in delivering our mobile-first UC platform to our 100+ service providers worldwide.

We are committed to a channel strategy that fosters differentiation and our platforms allow customers to maintain their commercial freedom whilst we leave the end-user ownership in the hands of our partners.

While we serve over 2 million international business users, we offer our partners the 24/7 platform support and market expertise through our local teams.

We can help your business to thrive.
enreach.com/serviceproviders

