



A SINGLE WORKSPACE FOR CONTACT

Desk phone

Desktop APP

Native mobile

MORE THAN A VIRTUAL PBX

Chat

Send and receive messages, exchange documents, photos and videos.

Show your availability and know that of others, thus optimizing time and work.

Set up diverts, and sync your presence with Teams.

Meetings

Meet with up to 25 internal and external users from your organization.

Share your screen, record the session, chat, send documents and take notes. If you are the host, control the attendees in the virtual waiting room!

Advanced telephony

Enreach Contact offers advanced telephony features across all devices.

It boasts advanced call routing for unlimited configurations, direct access to extensions, automated responses, voicemail, hold music, several call distribution strategies, call groups, and distinct privacy profiles.

Analytics and reporting

Export Call Detail Records (CDRs) and other relevant data for analysis on endpoint systems. Furthermore, queue statistics are readily accessible.

Mobile

To take advantage of the full potential of Enreach Contact, you can optionally contract mobile telephony for your users with full integration of it into your telephone system.

Integrations

Import your contacts from MS Office365 and Google Suite. Use MS Teams users as another extension of your PBX. Connect with +100 different CRMs and integrate the value of Artificial Intelligence into your communications system.

Qboard and Switchboard

Manage a high volume of calls and transfer them to other people in the organization. Through the desktop application you will have an overview of the queues and calls on hold. Manage calls from any device!

Security

Devices come provisioned with encryption and authentication. Manage the IP connections, block calls and set alarms for excessive consumption.

+31 36 760 6600 | info@enreach.com | www.enreach.com

